



To whom it may concern,

This letter is written on behalf of Mr. Luis Santana. I have known Mr. Santana for 5 years, during which time I was his immediate supervisor. During that time Mr. Santana has held various management positions at our hotel, Champions World Resort, located in Kissimmee, Florida. His position held included reservations manager, revenue manager and IT specialist. Mr. Santana possesses a unique perspective in being well versed in both the IT aspects and Hotel Operations with relations to sales and marketing.

Throughout this time Mr. Santana has made a name for himself throughout the industry and has accumulated a vast number of industry contacts and key decision makers within the travel industry. He will be a great asset for your company.

If there is any additional information required please do not hesitate to contact me.

Sincerely

A handwritten signature in black ink that reads "Lilly Alvarez". The signature is written in a cursive style.

Lilly Alvarez
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